

HEALTH OVERVIEW AND SCRUTINY PANEL 4 FEBRUARY 2014

Question Submitted Under Public Participation Item 5

Question from Mr Pickersgill, a resident of Bracknell Forest:

'When campaigning in the High Street to save Heatherwood many staff signed the petition. Often when we would mention some development staff would say "we are usually the last to hear of these things and often find out in the press". Does this indicate a problem with communication in the Trust?'

Response from Chief Executive, Heatherwood and Wexham Park NHS Foundation Trust

'It is always difficult to ensure that every member of staff has the most contemporary information before it is aired in any forum external to the Trust. We do a great deal to keep staff informed with:

- Monthly face to face team brief
- Weekly internal Communications
- CEO email to every member of staff
- The Trust Intranet
- CEO Roadshows on hospital sites'